#### How do I enter?

1. These Member Prize Draw Rules will apply to the monthly prize draws which will take place monthly and will apply to all members.

2. The Member Prize Draw is a free prize draw.

3. You will automatically be entered into each of the monthly prize draws for which you qualify (see 'How to qualify for entry' below), unless you opt out (see 'How to opt out of the prize draws' below).

# How to qualify for entry

4. To qualify for entry into a monthly prize draw, you must be a member of Barry Waterfront Community Residents Association "BWCRA") on the last working day of the month before the month in which the draw takes place.

You are a member if you have signed up to BWCRA membership. You are not a member if you are a trader which has signed up to advertise on the BWCRA website.

5. Even if you're a member, you won't qualify for entry into a monthly prize draw if on the last working day of the month before the month of the prize draw:

- You don't live on Barry Waterfront or we reasonably believe that you don't live on Barry Waterfront based on the information we hold about you.
- You're below the age of 18.
- You've opted out of the prize draw.

6. Entries are limited to one per qualifying member household per monthly draw.

#### How to opt out of the prize draws

7. If you don't wish to take part in the Member Prize Draw, you can opt out of all forthcoming monthly prize draws by emailing <u>contactbwcra@gmail.com</u>. You can also use this process to opt back into the monthly prize draws if you change your mind.

8. You only need to opt out once and will then be excluded from all the remaining monthly prize draws unless you opt back in.

9. You must opt out no later than the last day of the month to be excluded from the next monthly prize draw. If you opt out after this, or there is a delay in processing your opt out request, we may not be able to exclude you from the

draw that month and your opt out will take effect the next month. If you win, you can still refuse to accept your prize (see rules 27 and 31, below).

10. If you opt out of the Member Prize Draw, this doesn't opt you out of our other types of prize draw (such as the Start to Save prize draws).

#### Potential omission of members from the Member Prize Draw

11. We'll decide whether or not you qualify for entry into a monthly prize draw based on the information we hold about you. Whilst we always do our best to ensure that the information we hold is complete and accurate, there may be occasions where incomplete or out of date information may mean that you are wrongly omitted from a monthly draw. You can help us by ensuring that the information we hold about you is up to date. You can do this by emailing <u>contactbwcra@gmail.com</u>

12. We cannot guarantee how quickly applications for new membership of BWCRA will be completed and therefore when an applicant will become a member.

13. If, as a result of incomplete/inaccurate member data or the period of time required for a new membership to be opened, or for any other reason, a potentially qualifying member is omitted from a monthly prize draw, we will not be liable and will not compensate them for any loss of chance of winning, or otherwise.

14. If a non-qualifying member or non-member is included in a monthly draw or a qualifying member is entered more than once, we will not be liable to other qualifying members. We will however take reasonable steps to ensure that a member cannot win more than one prize in any monthly prize draw.

# The prize draws

15. The prize draws will take place on the first day of the month of each month beginning in October 2022. If any prize draw can't take place on the specified date, we'll hold it as soon as we reasonably can afterwards.

16. Winners will be selected at random from all qualifying members entered in the prize draw.

17. In relation to the prize draws our decision is final and we will have no obligation to respond to questions or queries.

# The prizes

18. The prizes for each monthly prize draw are:

- 1 prize for the chosen winning member.
- The BWCRA website will set out the prize draws expected for given periods.

# What happens if you win

19. Within 30 days of each monthly prize draw and where we can, we will contact the selected winners, who have been checked against the eligibility criteria at rules 4, 5 and 6 above, by email or letter to let them know they have won.

20. We will use the contact details that we hold for the selected winners including the last known postal or email address. We will not use a postal address where previous postal communications to that address have been returned to us. We may also try to contact the selected winners by telephone where we have these details.

21. Before we pay out the prize money, we may require the selected winners to provide proof of their identity, age and that they were living on Barry Waterfront on the day of the prize draw.

22. If we discover that, between the last working day of the previous month and the day of the prize draw, a selected winner has moved outside of Barry Waterfront, the selected winner will not be contacted in accordance with rule 20 above and will not be eligible to claim their winnings.

23. We won't pay the prize draw winnings to anyone other than the winner or their representative. This could be an attorney appointed by the winner.

24. We may ask you to take part in publicity relating to the prize draw, but you don't have to agree to this.

25. In the first instance we'll pay your winnings to a current account of your choice that you hold in your name.

#### When you are not entitled to your prize

26. If you're a selected winner, you will not be entitled to your prize in any of the following circumstances;

- If we do not have a valid address on our records or we've not been able to send a letter because previous post has been returned to us from the address and we are not able to make contact with you by email, phone or SMS and more than 12 months have passed since the date of the relevant draw.
- We don't receive a response to our attempts to contact you as set out in rule 20 above and more than 12 months have passed since the date of the relevant draw.

- If we discover that you did not meet any of the qualifying criteria in rules 4, 5 and 6, above.
- The circumstances described in rule 23 apply to you.
- We have been unable to verify the additional details we have requested from you or you have failed to attend one of our branches as set out in rule 22 above and more than 12 months have passed since the date of the relevant draw.
- You inform us that you would like to reject your prize.

27. When this happens for selected winners, we will donate the prize(s) to a local charity.

# Changes to or cancellation of the draw

28. In some circumstances it may not be possible to run the draw in a particular month, we may have to stop operating the draw at any time and cancel all remaining monthly prize draws, or we might need to change these Rules. This may happen because of:

- the failure or inability of a third party to perform services
- a legal or regulatory reason
- other circumstances beyond our reasonable control.

We may also make changes to these Rules:

- where we reasonably believe the change will benefit you, or our members as a whole
- to allow more members to take part in the Member Prize Draw
- where we reasonably consider it prudent and necessary to ensure the smooth running of the Member Prize Draw and/or our business.

Where there is a Rule change or cancellation, we will let you know by placing a notice on our website as soon as reasonably practical.

29. If a monthly draw cannot go ahead, or is delayed or cancelled, or we stop operating the Member Prize Draw, we will not be liable to any qualifying members and will not compensate them for the loss of chance or otherwise.

# The promoter

Barry Waterfront Community Resident Association ("BWCRA") is the promoter of this prize draw.

The following information does not form part of these Rules;

In accordance with our full privacy notice, we may share member details with the adjudicator in order to verify that each monthly draw is carried out in accordance with the Rules. This may include sharing your name, address and details of your membership with the adjudicator. You can find out more about how we share your information in our full privacy notice at <u>www.BWCRA.org</u>, about BWCRA, Data Policy.